Groupon

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GROUPON FAQs

We’re so excited to welcome you to the NBMAA family! Since it’s so easy to use Groupon, we wanted to make it easy to use your Groupon voucher at the Museum too. Below you’ll find answers to our most common Groupon questions.

What can I use my Groupon for?

Your Groupon voucher is good for one Individual membership. To view your membership benefits click here.

How do I use my Groupon?

Bring a printout of your Groupon voucher with you to the Museum and hand it in at the Front Desk or use the Groupon iPhone app to display the coupon. The Front Desk staff can issue you a temporary membership card right then and there and your membership benefits will start on the spot!

The Front Desk staff may ask you for additional information so we can process your membership. Within two weeks, you will receive your actual membership card and a welcome packet, filled with goodies and information.

What if I forget my voucher and I don’t have an iPhone? Can you just look me up?

Unfortunately, without a voucher or the iPhone app, we have no way of looking you up so be sure to remember your

voucher!

How can I use my Groupon for admittance to a Museum After Dark event?

If you haven’t already redeemed your Groupon voucher, present your voucher at the Front Desk for free admittance to a M.A.D. event. Again, the Front Desk staff may ask for additional info so we can properly process your membership.

If you have already redeemed your Groupon voucher, present your membership card and we’ll verify that you’re a Groupon member and receive free admission.

Why does my Membership card look different than other Membership cards?

Your Membership card is specific to your Groupon membership. It will help us provide you with the best customer service when you are visiting the NBMAA for the day or for a Museum After Dark event.

Is there an expiration date on my Groupon?

You must redeem your Groupon within one year of the deal’s date by August 18, 2011.

Your Groupon allows you admittance to four Museum After Dark parties within your year of membership. For example, if you redeem your Groupon in September 2010, you can attend the events in October 2010, January 2011, April 2011 and August 2011. If you redeem your Groupon in January 2011, you can attend the events in January 2011, April 2011, August 2011 and October 2011, etc.

Still have questions?

Contact the Development Manager at (860) 229-0257, ext. 230.